



Frequently Asked Questions

FQ-DSU # 00008

September, 2000

Question: *I have a flashing HOLD light on my phone, how do I clear it?*

Resolution:

- 1) Press the **Intercom** button, then press the **Hold** button.
- 2) This will cause a phone on the system to ring. Use this ringing phone as a marker of the phone you will need to go to. You do not need to answer that phone, however you will need to go to that phone and perform the following while it is in an idle state.
- 3) Press the **Intercom** button and dial **#3** followed by the extension number of the phone with the flashing **Hold** light.