

In my DX80 or DX120 my Voicemail time stamp is not the right time but the time on the phone is correct. How do I change the Time in the Voicemail?

A system restart is necessary to resync the VoiceMail with the Phone System. To power down a DX80 or 120, make sure everyone is off the phone. Go to the KSU (the rectangular gray box in the equipment room) and press the toggle switch. Count to 60 and then press the toggle switch to turn the system back on. This should resync the Voicemail Module to the System time. If this does not fix the problem, please call Forward Telecommunication Services for tech support or service.